



Working with Interpreters: The Perils
Assess, address, and prevent interpretation errors.

4 Contact Hours

Culture Advantage is approved as a provider of continuing nursing education by the Kansas State Board of Nursing. This course is approved for 4 contact hours of continuing education applicable toward relicensure for RNs, LPNs, and LMHTs. Kansas State Board of Nursing: Provider # LT0243-1250. Member: [KANCEP](#).
Member: [IMIA](#)

Intended audience: RNs, case managers, LPNs, therapists, admissions staff, hospital ministers, and other healthcare providers in hospitals, schools, public health, outpatient clinics, and rehab settings.

Whether you are currently using telephonic interpreters, onsite face-to-face interpreters, or bilingual employees to interpret, this course is for you. Reduce interpreting errors, improve adherence to treatment plans, and enhance your professional skills by learning how to communicate more effectively through interpreters.

By the end of this interactive program, the participant will be able to:

1. Review the imperatives for language access and cultural competency.
2. Explain the roles and expectations for medical interpreters in the healthcare team.
3. Discuss the most common errors in interpretation and how to assess for and address potential errors.
4. Demonstrate effective communication techniques when working with an interpreter during provider-patient interaction.

Instructor:
Marlene V. Obermeyer, MA, RN

Course Fee (Individual): \$40.00
At least 10 participants

Group rate: \$600.00/day

MARLENE V. OBERMEYER, MA, RN
CONTINUING EDUCATION PROVIDER, Culture Advantage
Kansas State Board of Nursing: Provider # LT0243-1250 Tel: 620-382-6934 director@culture-advantage.com